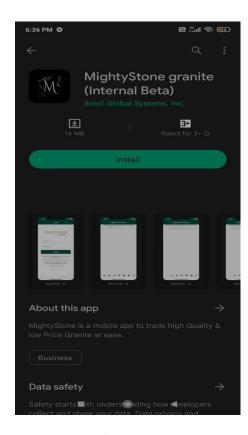
BUYER MANUAL



MIGHTYSTONE

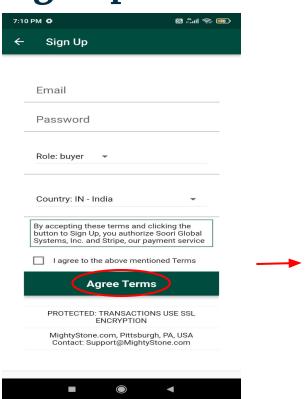


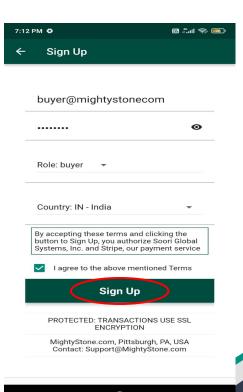
Installation

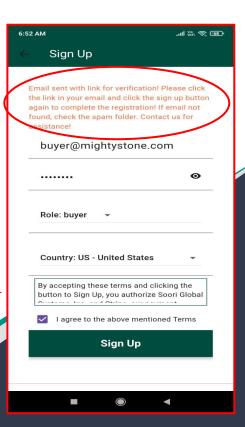
- 1. On your device, launch Google Play Store or App Store.
- 2. Search for "MightyStone".
- 3. Install "MightyStone granite" App.
- 4. Launch "MightyStone granite" App.

MIGHTYSTONE

Sign Up



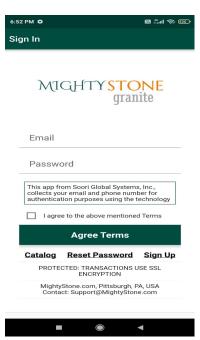




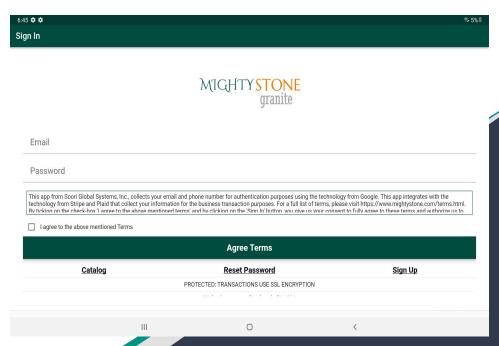
MIGHTYSTONE

Sign In

Mobile



Tab

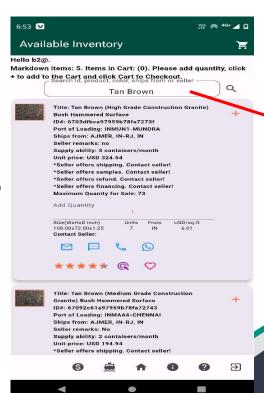


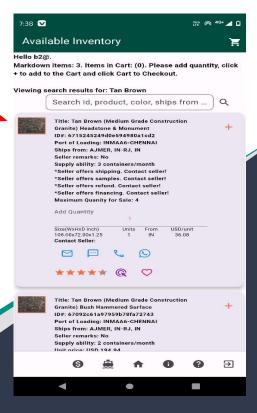
MIGHTYSTONE

Search

By entering certain keywords such as color or style, you can use the search bar at the top to find specific products.

You can copy the text from the mobile app screens and paste the text (e.g. paste the product name in to 'Search' field, if you prefer to see a specific product from multiple sellers).

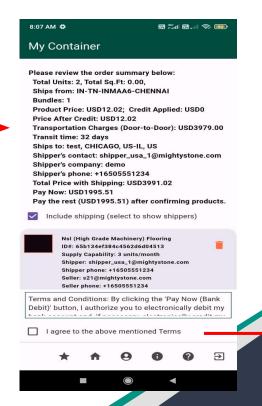


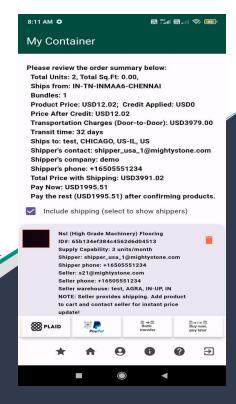


MIGHTYSTONE

Purchasing







MIGHTYSTONE

Contact seller

6:31 PM att ₩6 att ₩6 ♠ 44. My Container Please review the order summary below: Total Units: 7, Total Sq.Ft: 378.00, Ships from: IN-AP-INKRI1-KRISHNAPATNAM **Bundles: 1** Product Price: USD1512.00; Credit Applied: USD0 Price After Credit: USD1512.00 Transportation Charges (Door-to-Door): USD6495.00 Transit time: 45 days Ships to: test, CHICAGO, US-IL, US Shipper's contact: shipper_usa_1@mightystone.com Shipper's company: demo Shipper's phone: +16505551234 Total Price with Shipping: USD8007.00 Pay Now: USD4003.50 Pay the rest (USD4003.50) after confirming products. Include shipping (select to show shippers) Terms and Conditions: By clicking the 'Pay Now (Bank Debit)' button, I authorize you to electronically debit my bandi ananima and if nananani alambanita dii anadik na I agree to the above mentioned Terms

Your in network seller

MIGHTYSTONE

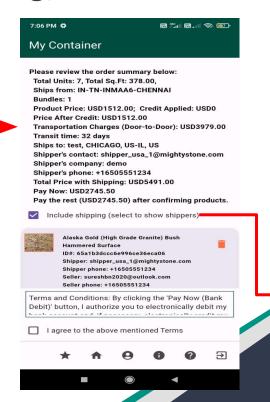
Interact directly

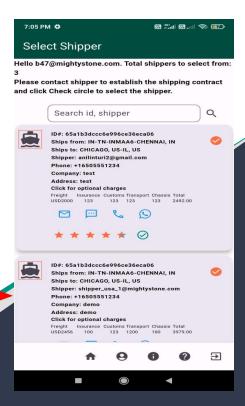
Rating for product

with seller

Purchasing (with shipping)





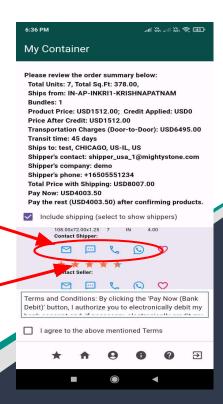


MIGHTYSTONE

Contact shipper

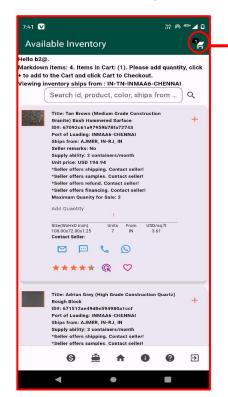
Interact directly with shipper

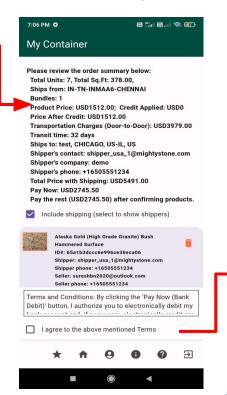
Rating for product

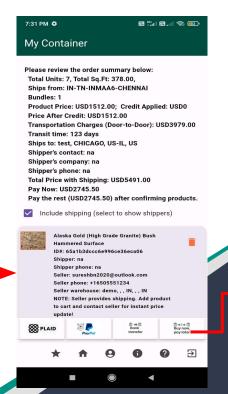


MIGHTYSTONE

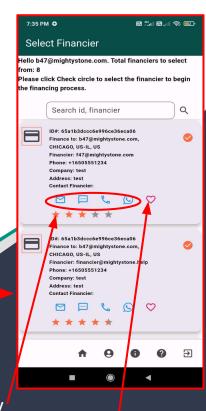
Purchasing (with financing) - Contact financier







Interact directly with financier



Your in network financier

MIGHTYSTONE

Payment methods





























MIGHTYSTONE

Our technology partners































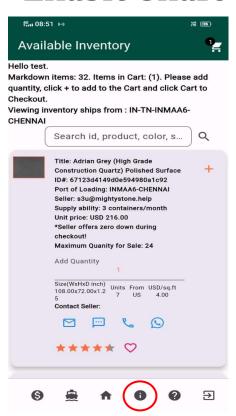
MIGHTYSTONE

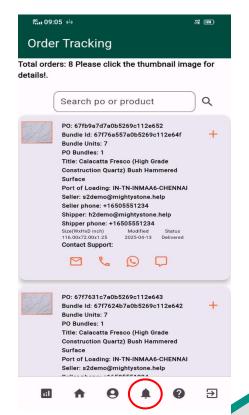
Supported countries (Domestic & International trade)

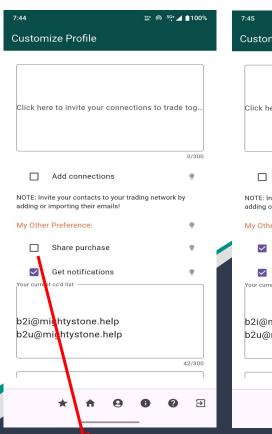
| AU | AT | BE | BR | BG | CA | HR | CY | CZ | DK | EE |
|----|----|----|----|----|----|----|----|----|----|----|
| FI | FR | DE | GI | GR | HK | HU | IS | IN | ΙE | IT |
| JP | LV | LI | LT | LU | MY | MT | MX | MC | NL | NZ |
| NO | PL | PT | RO | SG | SK | SI | ES | SE | СН | ΑE |
| GB | US | AL | AM | AR | AW | ВВ | BD | BM | BN | во |
| BS | BW | BZ | CN | co | CR | DO | DZ | EG | ET | FJ |
| GH | GM | GT | GY | HN | HT | ID | IL | JM | KE | KG |
| KH | KY | KZ | LA | LK | LR | MA | MK | MM | MN | MW |
| NA | NG | NI | NP | PE | PG | PH | PK | QA | RU | SA |
| SC | SL | so | SZ | TH | TZ | UY | UZ | YE | ZA | |

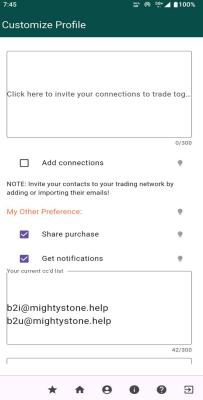
MIGHTYSTONE

Enable Share Purchase









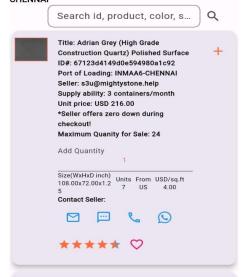
Share Purchase



Hello test.

Markdown items: 32. Items in Cart: (1). Please add quantity, click + to add to the Cart and click Cart to Checkout.

Viewing inventory ships from : IN-TN-INMAA6-CHENNAI





Please review the order summary below:

Total Units: 7, Total Bundles: 1 Total Weight (Lbs): 26600.0

20' Container Weight (Lbs): 59524

Total 20' Containers: 1

*32924.0 Lbs more weight can be added.

Total Price: USD1512.00, Credit Applied: USD0

Price After Credit: USD1512.00

Ships from port: IN-TN-INMAA6-CHENNAI

Ships to port: US-TX-USHOU-HOUSTON

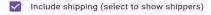
Shipping charges (port to port): USD2855.36

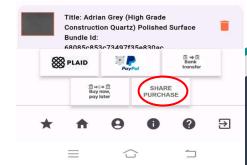
Transit time (port to port): 50 days

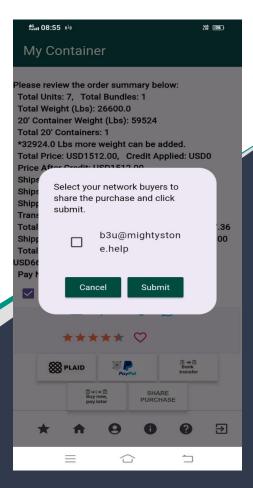
Total Price with Shipping (port to port): USD4367.36 Shipping charges (port to warehouse): USD2234.00 Total Price with Shipping (port to warehouse):

USD6601.36

Pay Now: USD0.00, Pay Later: USD6601.36





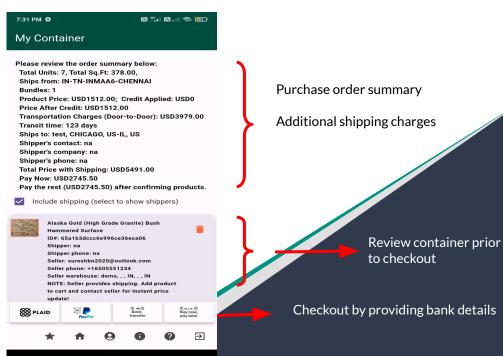


Payment method (PLAID)

After clicking the 'Pay Later (Financing)' button, you will be directed to a secure 3rd party system, where you can choose your US bank,login and authorize the account from the MightyStone digital platform to make payment.

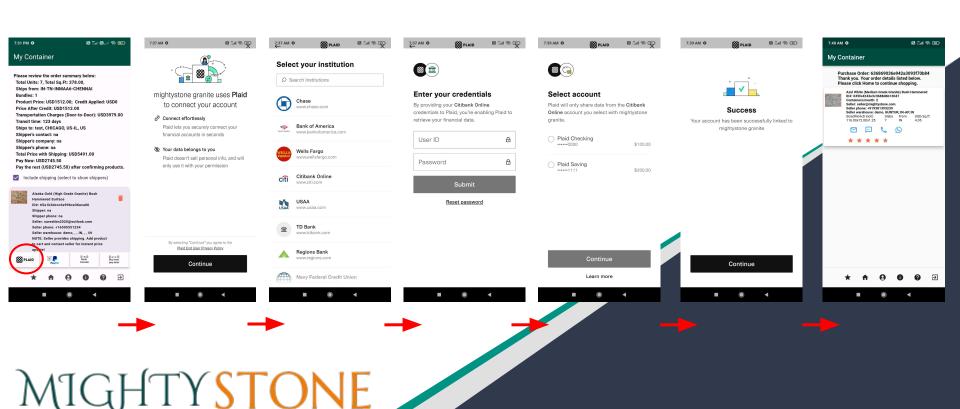
Note: You can pay partial price, and pay the rest through the payment tracking, once the seller has uploaded the product images to be shipped. You can also pay the rest prior to receiving the images to expedite the shipping.

The following slide has a detailed graphic regarding this process.

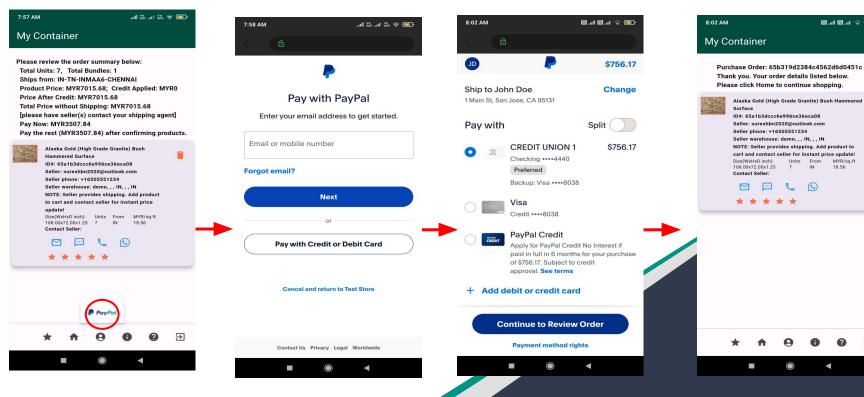




Payment method (PLAID) - Details



Payment method (PayPal) - Details

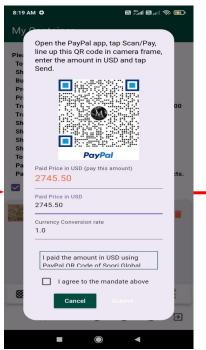


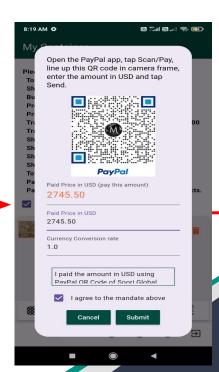
🖼 ना 🕾 ना 📚 🐠

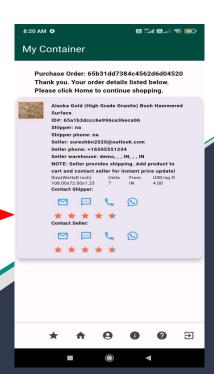
MIGHTYSTONE

Payment method (PayPal QR Code) - Details









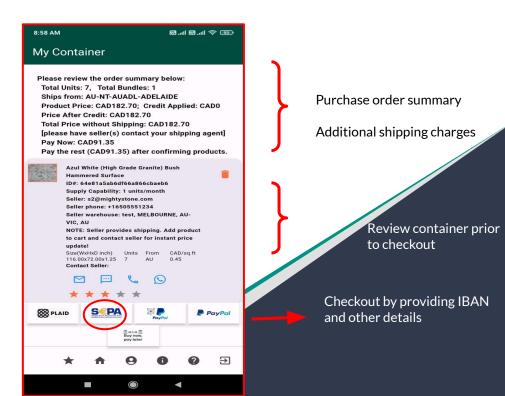
MIGHTYSTONE

Payment method (SEPA)

After clicking the 'Pay Now (Bank Debit) (SEPA)' button, you will be directed to a screen, where you provide the details such as IBAN, Owner etc, as required by the 3rd party payment system to complete the bank debit using SEPA (Single Euro Payments Area).

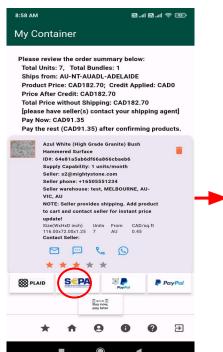
Note: You can pay partial price, and pay the rest through the payment tracking, once the seller has uploaded the product images to be shipped. You can also pay the rest prior to receiving the images to expedite the shipping.

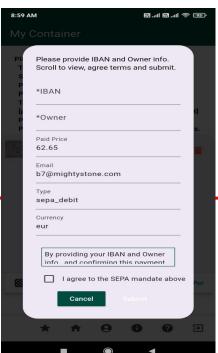
The following slide has a detailed graphic regarding this process.

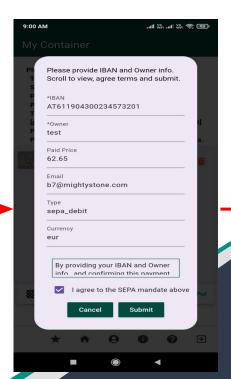


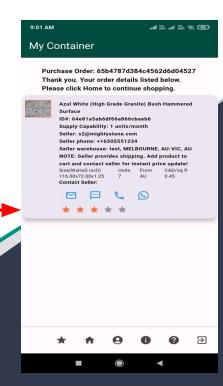
MIGHTYSTONE

Payment method (SEPA) - Details





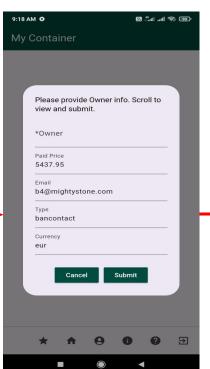


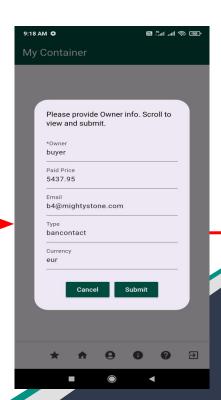


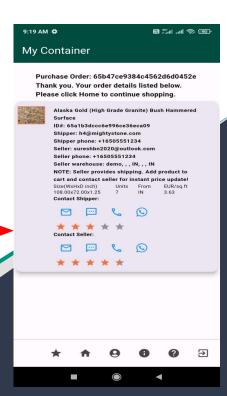
MIGHTYSTONE

Payment method (Bancontact) - Details



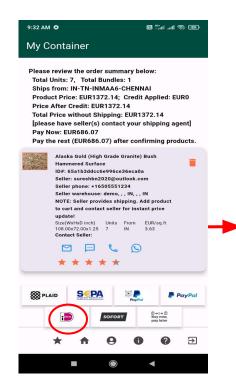


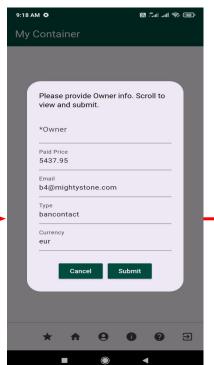


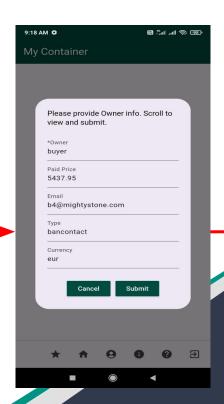


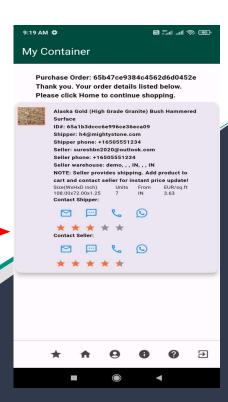
MIGHTYSTONE

Payment method (iDEAL) - Details





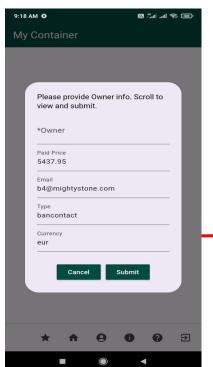


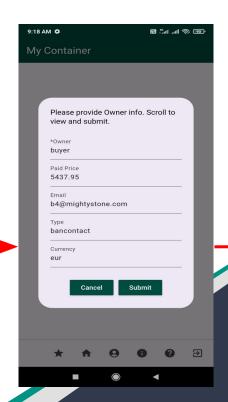


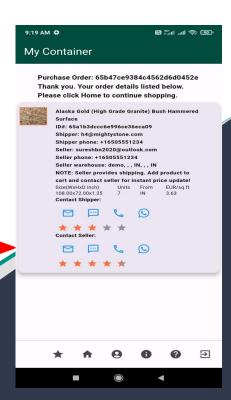
MIGHTYSTONE

Payment method (eps) - Details





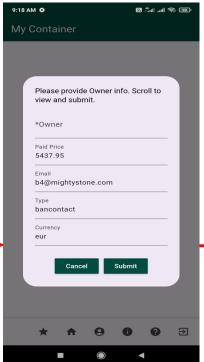


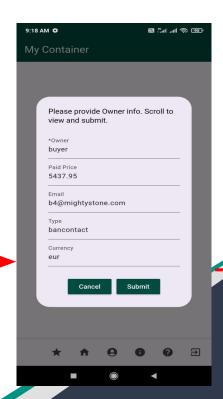


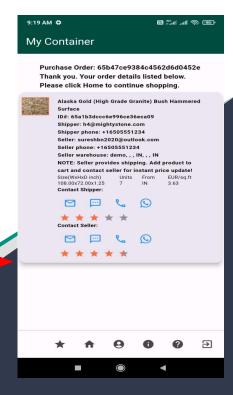
MIGHTYSTONE

Payment method (p24) - Details









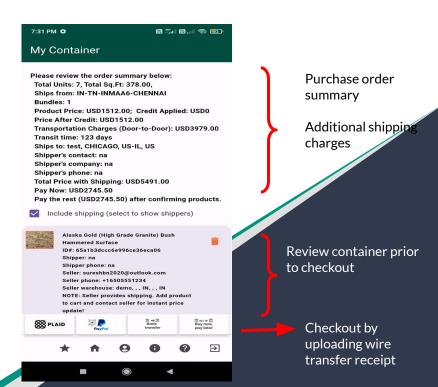
MIGHTYSTONE

Payment method (Bank Transfer)

After clicking the 'Pay Now (Wire Transfer)' button, you will be directed to a screen, where you provide the wire transfer receipt.

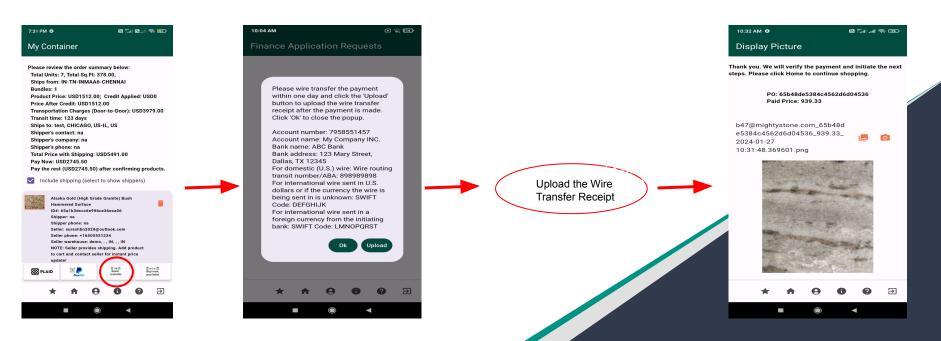
Note: You can pay partial price, and pay the rest through the payment tracking, once the seller has uploaded the product images to be shipped. You can also pay the rest prior to receiving the images to expedite the shipping.

The following slide has a detailed graphic regarding this process.



MIGHTYSTONE

Payment method (Bank Transfer) - Details



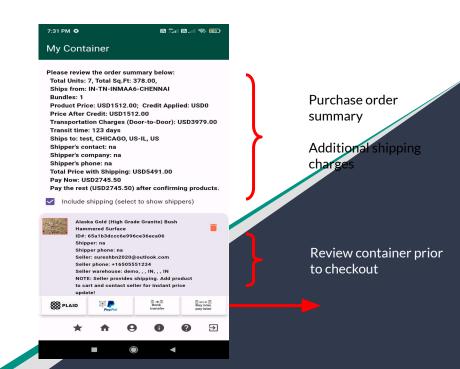
MIGHTYSTONE

Payment method (Pay Later with financing)

After clicking the 'Pay Later (Financing)' button, you will be directed to a page where you need to choose your preferred financier, after choosing financier you can choose your US bank, login and authorize the financiers from the MightyStone digital platform to obtain your asset report provided by the 3rd party system through the MightyStone digital platform integration to the 3rd party system.

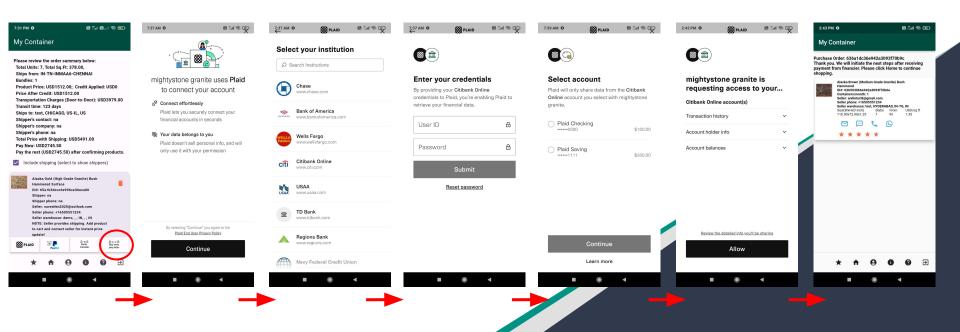
Financiers will review your asset report, collaborate with you towards financing and making the payments to MightyStone for your purchase order.

The following slide has a detailed graphic regarding this process.



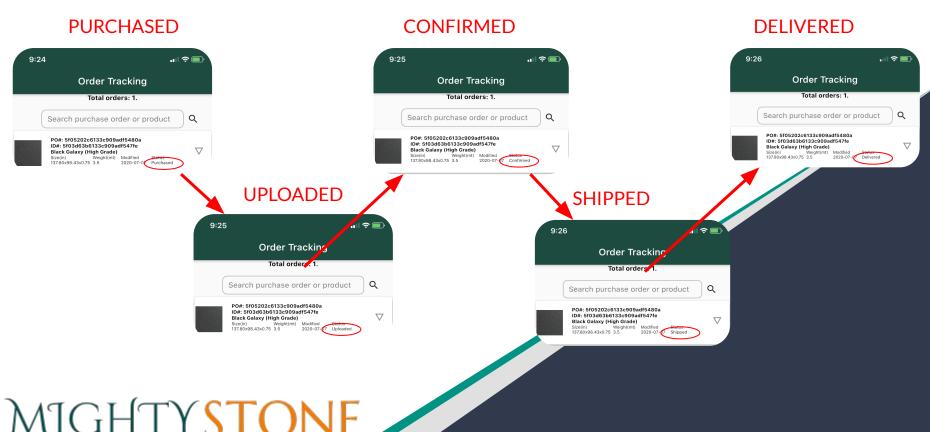
MIGHTYSTONE

Payment method (Pay Later with financing) - Details



MIGHTYSTONE

Status Changes



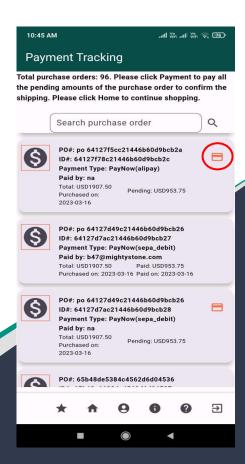
Payment Tracking

In payment tracking you can track all your purchases, and the related payments by 'purchase order'.

If during the first payment you paid partial price, there will be a icon indicating the product still needs full payment.

By clicking on the [icon you will be directed to pay the rest of the required payment. The icon will be different depending on the payment method chosen during the checkout process.

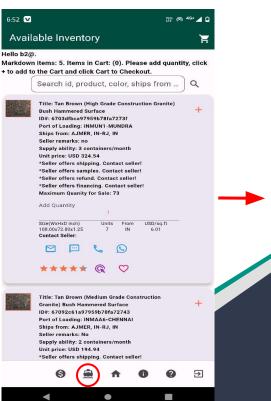
If there is no icon this means that the purchase order has been fully paid.

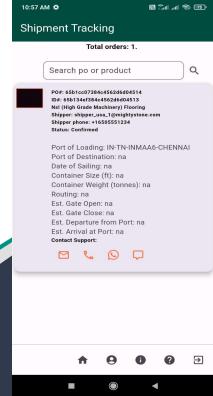


Shipment Tracking

Once you have completed the purchasing process, you can now track the shipment in real time.

By clicking the icon you can track and view all shipment details regarding specific products.

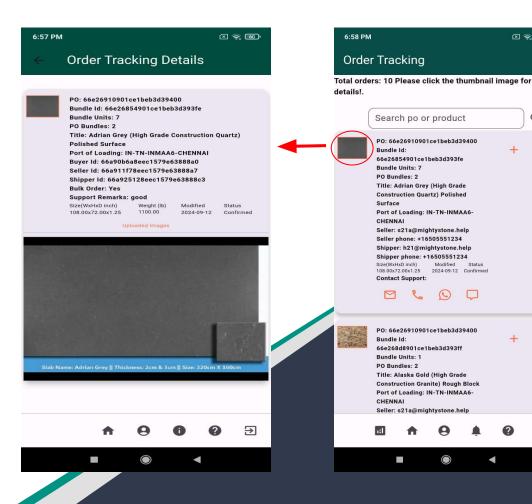




Order Tracking

You can track your specific order by clicking the **o** icon.

As you review your orders in the "order tracking" page you can click on the image in order to review more detailed information in regards to that specific purchase...

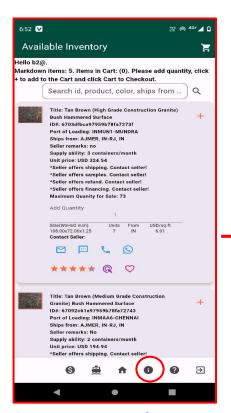


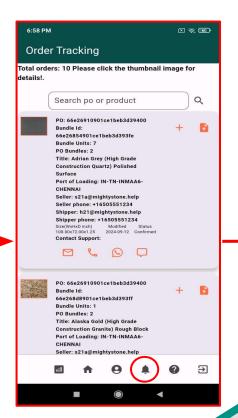
(X 20 00)

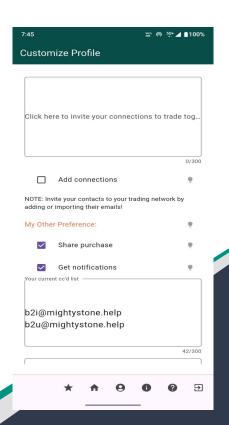
Q



Customize Profile

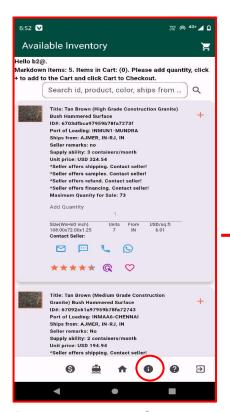


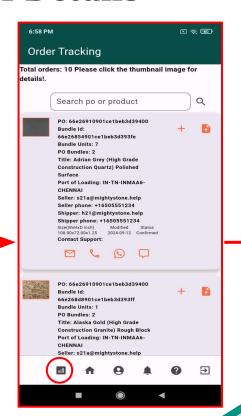


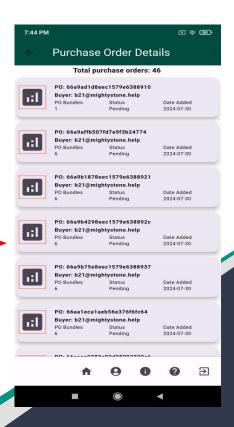


MIGHTYSTONE

Purchase Order Details







MIGHTYSTONE

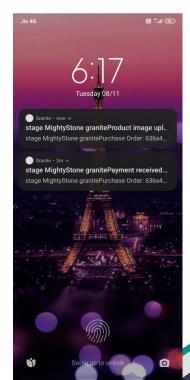
Tracking Your Product To Delivery

Throughout the purchasing, delivering, and shipping process, you will receive notifications whenever there is an update it the status of the product.

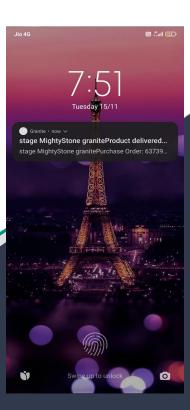
As a buyer you will receive, "uploaded" when the seller has uploaded the product image, so you can review.

You will also receive a notification when the product is "confirmed" for shipping, when the product is "shipped" and "delivered".

You can also track this process by clicking the icon a hecking the status.





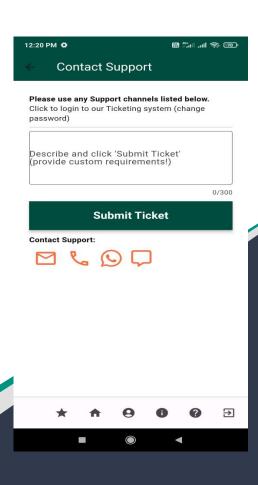


MIGHTYSTONE

Contact Support

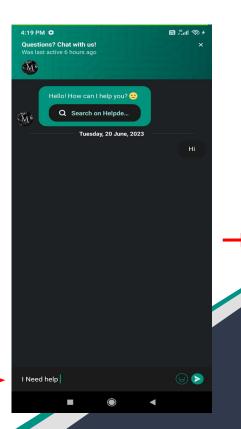
Throughout the process, if there are ever any issues or problems, you can always contact our support by clicking the icor

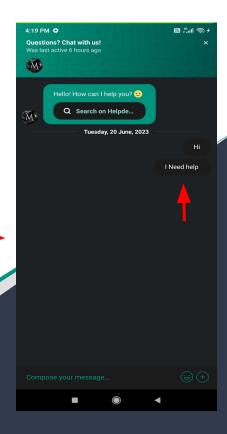
Information related to mobile app screens and icons is available in user guid which can be reviewed and downloaded by clicking the 'Download User Guide' link.



Send Chat Message

Type the text in message field and click the icon to send the chat message to the support team member. Message sent by you shows up on the right hand side of the chat room. Message returned by the support team member shows up on the left hand side of the chat room.

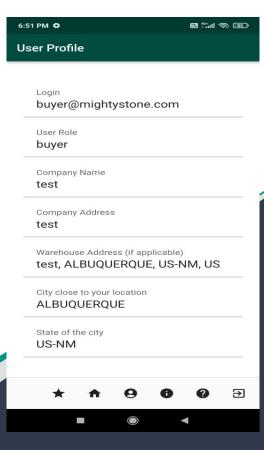






User Profile -Update

You can also always update your personal profile by clicking the icon

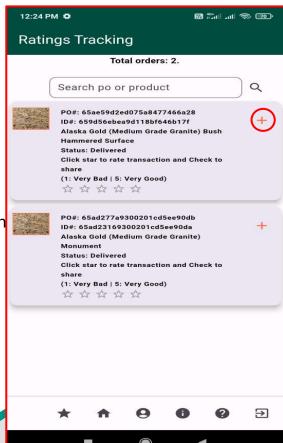




Rating Tracking

At the end of a transaction, and once you receive the "delivered" notification, you will be prompted to rate the transaction.

Click the | * | icon and rate how well the transaction wen

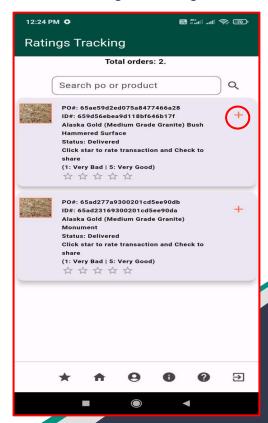


Click this to repeat the same

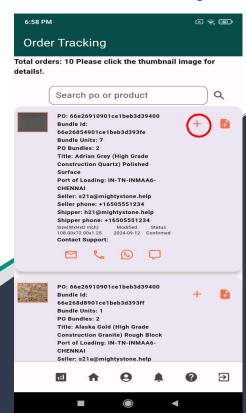
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Recurring Orders

1.Rating Tracking



2. Order Tracking





Email Notification

Multiple email notification are sent during the process. For example, when you checks out and makes the first payment, you receive email shown below. In addition, you will receive the email notifications when additional payments are made by you, when the order is "shipped" and "delivered".

| | MightyStone Purcha | se Order: 5f985dd740d | :6e02c011d6fee | Inbox × | × | ē | Ø |
|---|------------------------------------|--|--------------------------------|-------------|---------|---------|---|
| • | @mightystone.com | | | | ☆ | + | : |
| | Purchase Order: 5f985dd740c6e0 | 2c011d6fee | | | | | |
| | Order Details: | | | | | | |
| | Black Galaxy (High Grade) | 7 units 120.00"x72.00"x1.25" | | | | | |
| | Tan Brown (High Grade) | 7 units 118.00"x70.00"x1.25" | | | | | |
| | Price paid: | | | | | | |
| | Price pending: | | | | | | |
| | Thank you for authorizing to elect | onically debit your bank account for the | paid price of this transaction | . We will k | еер уоц | ı poste | d |
| | with order delivery updates. Pleas | e reply to this E-mail if you ever need to | contact us. | | | | |
| | Regards, | | | | | | |
| | MightyStone.com | | | | | | |

e.g. Email sent to buyer when order is checked out.

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| 8 | Payment Tracking | Press this icon in order to get more information about your payments. |
|----------|-------------------|---|
| • | Shipment Tracking | Press this icon inorder track your shipments. |
| ^ | Home | Press this icon in order to access your homepage where you can view all the inventory available for purchase. |
| Ө | User Profile | Press this icon in order to see the information on your personal account. |
| 0 | Order Tracking | Press this icon to track and review more information regarding your purchases. |
| 0 | Contact Support | Press this icon when you need some assistance. |
| € | Logout | Press this icon to sign-out of your account. |
| * | Ratings Tracking | Press this icon to rate the transaction. |

| | -: | |
|--------------------------|---------------------------------|---|
| • | Customize Profile | Press this icon to view the my network preference and my trade preference |
| ı:I | Purchase Order Details | Press this icon to view your Purchase Order Details page |
| | | |
| | | |
| | | |
| | | |
| | | |
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